



South East Coast Ambulance Service NHS
Foundation Trust
Nexus House
Gatwick Road
Crawley
RH10 9BG

Date 16th November 2017

Email:

Email: foi@secamb.nhs.uk

Dear,

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI/17/10/29.

You requested the following information, please also see our response below:

Have there been any instances in the last 3 years of ambulance crews encountering delays attending a patient owing to a lack of knowledge of the layout of unadopted housing estates?

We do not record information on new builds in a particular way so we would be unable to answer this.

What are the procedures and timescales whereby the road layout of a new housing estates are added to the database

We are aiming to update a minimum of every 6 months but sooner if practicably possible. The current address information was implemented in July 2017. The latest address information is anticipated to be incorporated in to the system later this month.

SECamb have started to attend council meetings with regards to geographic information systems (GIS) alongside Police and Fire colleagues. We are hopeful we can use this as a forum for learning and gaining traction with councils in understanding the issues we face and vice versa.

I hope you find this information of some assistance.

If for any reason you are dissatisfied with our response, kindly in the first instance contact Caroline Smart, Information Governance Manager via the following email address:

FOI@secamb.nhs.uk

Yours sincerely

Freedom of Information Coordinator
South East Coast Ambulance Service NHS Foundation Trust